

RESEARCH STUDY

TO INVESTIGATE HUMAN RESOURCE MANAGEMENT CHALLENGES AND ORGANIZATION PERFORMANCE

(A CASE STUDY OF MINISTRY OF STATE FOR IMMIGRATION AND REGISTRATION OF PERSONS.

BY : EUNICE KARIMI M

REGISTRATION NO: 108/06519

SUBJECT CODE : 2808/307

DEPARTMENT: BUSINESS ADMINISTRATION

INSTITUTION : KENYA POLYTECHNIC UNIVERSITY

COLLEGE

INDEX NO : 401001 173

A PROJECT SUBMITTED IN FULFILLMENT OF THE REQUIREMENT FOR THE

AWARD OF DIPLOMA IN PERSONNEL MANAGEMENT TO THE KENYA NATIONAL

EXAMINATION COUNCIL (KNEC)

PAGE NO. TABLE OF CONTENT Title page Declarationii Dedicationiii Table of contentiv Acknowledgement Abstract summary CHAPTER ONE 1.1An overview 1 1.2Background of the study 2 1.3 Statement of the study 3 1.40bjectives of the study 3 1.5 Research questions 3 1.5 Justification of the study 1.6 Importance of the study 1.7 Scope and limitation of the study CHAPTER TWO 2.0 Literature Review 21 Introduction 5 2.2 Review of previous related literature 2.3 Interpretative summary of current state of knowledge....... 10 - CHAPTER THREE11 3.0 Research methodology11 3.1 Introduction

3.2 Design and locale of the study	12	
3.3 Research instruments and data collection	13	
3.5Analytical techniques	13	
CHAPTER FOUR		
4.0 Data presentation and recommendations	15	
4.1 Introduction	15	
4.2 Data presentation and analysis	16	
CHAPTER FIVE		
5.0 Discussions and recommendations	27	
5.1 Introduction	27	
5.2 Discussions and interpretation	28	
5.3 Recommendations	29	
REFERENCES	31	
	3.3 Research instruments and data collection 3.5Analytical techniques CHAPTER FOUR 4.0 Data presentation and recommendations 4.1 Introduction 4.2 Data presentation and analysis CHAPTER FIVE 5.0 Discussions and recommendations 5.1 Introduction 5.2 Discussions and interpretation 5.3 Recommendations	3.5Analytical techniques 13 CHAPTER FOUR 4.0 Data presentation and recommendations 15 4.1 Introduction 15 4.2 Data presentation and analysis 16 CHAPTER FIVE 5.0 Discussions and recommendations 27 5.1 Introduction 27 5.2 Discussions and interpretation 28 5.3 Recommendations 29

The ministries of Agriculture and livestock development were first