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BTEP

TO INVESTIGATE THE IMPACT OF NON FINANCIAL INCENTIVES TO EMPLOYEES IN
AN ORGANIZATION

(A CASE STUDY OF SAFARI PARK HOTEL & CASINO AND KENYA POLYTECHNIC
UNIVERSITY COLLEGE)

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ABSTRACT.

Overview of the report.

Chapter 1.

This is the introduction which gives broad outline of the study and its historical background.

Chapter 2.

This chapter contains the literature review which includes the commitment and resilience and interpretative summary.

Chapter 3.

This explains the detailed methodology of study and provides justification for the choice of the study instruments.

Chapter 4.

This presents this analysis of the data, including tabular presentation of the results of the questionnaires.

Chapter 5.

Gives a summary of the findings, conclusions, suggestions and recommendations for action by management

2. Aim of the study.

To investigate the impact of non financial incentives to employee performance in an organization

3. Specific objectives

-To establish the relationship between employees resilience and commitment and performance of the organization.

-To establish the employees' perception towards the provision of non financial incentives.

-To establish whether non financial incentives has an impact on organizations performance

4. Methodology of the study

The study was carried out at the Safari park hotel and Kenya polytechnic university college through the method of filling questionnaires by members of the staff supplemented by oral interviews.

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