



THE KENYA POLYTECHNIC UNIVERSITY
COLLEGE

DEPARTMENT OF INSTITUTIONAL MANAGEMENT
DIPLOMA IN CLOTHING TECHNOLOGY
END OF YEAR II EXAMINATIONS
NOVEMBER 2007 SERIES

INDUSTRIAL ORGANIZATION AND MANAGEMENT
TIME: 2 ½ HOURS

Instructions to Candidates

Answer any FIVE of the following SIX questions
All questions carry equal marks

This paper consists of 2 printed pages

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1. a) Explain the following terms;
 - i) Storage costs (2 marks)
 - ii) Procurement (2 marks)
 - iii) Trade union (2 marks)
 - iv) Plant layout (2 marks)
 - v) Human relations (2 marks)
- b) Explain the procurement procedure in a central store. (10 marks)
2. Explain FIVE functions of each of the following;
 - i) The federation of Kenya Employers (10 marks)
 - ii) The Central Organization of Trade Unions (10 marks)
3. a) Explain the concept "employee participation in management." (2 marks)
- b) i) Outline FOUR factors which can determine the success of a strike. (4 marks)
- ii) Describe any FIVE forms of strikes. (10 marks)
- c) Highlight FOUR disadvantages of decentralizing stores. (4 marks)
4. a) Discuss THREE ways in which the management can help reduce the frequency of accidents. (10 marks)
- b) Explain FIVE objectives of trade unions. (10 marks)
5. a) Explain FIVE causes of grievances among employees. (10 marks)
- b) Describe FIVE safety precautions in a storage facility. (10 marks)
6. a) Discuss the following maintenance systems;
 - i) Preventive (3 marks)
 - ii) Breakdown (3 marks)
- b) Explain FIVE factors to bear in mind when planning a production layout. (10 marks)
- c) Outline FOUR functions of a storekeeper. (4 marks)